KY Department for Behavioral Health, Developmental & Intellectual Disabilities

Quality Management Outcomes Team Meeting Agenda

February 25, 2010 12:30 p.m. – 4:00 p.m. (*EST*)

Meeting Overview:

Today's focus is on children's mental health programs with several highlighted outcome developments. Also today, the group will receive their 2010 "Consumer Perception of Care Survey" forms. The group will continue discussion, addressing questions, about the Service Utilization Report available from the CMHC dataset. Also, each Center is asked to share updates about their Quality Assurance activities.

1. Welcome & Introductions

2. Training / Discussion

- Perception of Care
 - Adult MHSIP and YSS-F
 - Distribution of forms
 - Discussion of methodology

Children's Mental Health Outcomes

- ✓ Perception of Care: YSS-F
- ✓ Early Mental Health Childhood Program
- ✓ Kentucky System to Enhance Early Development (Ky SEED)
- ✓ IMPACT Outcomes Annual Report Review
- ✓ Transition-Aged Youth (ages 18-25) Including MH/MR Clients Served

3. Data Review

Service Utilization Report

Today's review invites all specific questions Centers have from their own internal review.

Previously: The Service Utilization Report is used internally to identify areas where service reporting may need improvement. This report reflects the basic information as reported from the Centers with removal of duplication of service event records and is considered foundational to quality improvement efforts at the Department.

Update: This report is available at each CMHC Regional Login Page under the "Reports (all regions)" drop-down listing. While this annual version is currently available, a second version

is being developed to include the ability to drill-down to a month's data. The monthly version will be posted at the same site when it is ready.

Deaf or Hard of Hearing (changes made to Client Data Set field #70)

This is review of the change that will be effective with July 2010 data submission. The attached Issues Sheet provides background and final conclusions.

4. Updates

- SAMHSA's 10 Strategic Initiatives
- Supported Employment grant received
- Round-Robin: Centers share highlights of their Quality Assurance activities.
- NIATx Update

5. Next: Meeting Schedule

The next QMOT meeting is:

DATE: April 22, 2010

TIME: 12:30 p.m. - 4:00 p.m.

LOCATION: Option A) in person - KBHDID, 100 Fair Oaks Lane 4th floor, Frankfort, KY

"Small Conference Room"

Option B) video conferencing - Meeting Room #: 1801364

Option C) teleconference (audio only)

- 1. Dial (502) 875-9991 You will hear a voice prompt asking you to enter your conference ID followed by the # sign.
- 2. Enter "1801364#".
- 3. You will be automatically joined into the conference.

This group meets bimonthly 4^{th} Thursday 12:30 p.m. -4:00 p.m. (Eastern Standard Time) Please check the QMOT web site for updated details on calendar events: http://mhmr.ky.gov/cmhc/qmot.asp

Fiscal Year 2010

- April 22, 2010
- June 24, 2010 (Must reschedule to either June 17th or July 1st)

Fiscal Year 2011

- August 26, 2010
- October 28, 2010
- December 9th, 2010 (rescheduled due to holiday)
- February 24, 2011
- April 28, 2011
- June 23, 2011